

# **Resource Guide for North Shore Children and Youth who Require Extra Support**

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## DISCLAIMER

North Shore Disability Resource Centre (NSDRC) accepts no responsibility for the accuracy or completeness of any material contained within the Resource Guide and recommends that you exercise your own skill and care with respect to its use. Inclusion in the Resource Guide is not an endorsement of any organization or individual. You should carefully assess the accuracy of the information provided and its relevance for your purposes. Links to other web sites are provided for convenience and do not constitute endorsement of material at those sites, or any associated organization, product or service.

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# EDUCATION

## PRESCHOOL AND CHILD CARE

### North Shore Child Care Resources & Referral Program (NSCCRRP)

**Capilano Mall**

**201-935 Marine Drive**

**North Vancouver V7P 1S3**

**Tel: 604-985-7138**

**Parent Info Line: 604-985-7138 ext.303**

**Fax: 604-985-0645**

**Website: [www.nscr.bc.ca](http://www.nscr.bc.ca)**

The North Shore Community Resources Society operates this program. It provides programs and projects that enhance child care services and the quality of life for children and their families, as well as services, supports, and consultation for parents, care providers, community agencies, municipalities and members of the public. Includes an equipment lending library, resource library, and public internet access.

### North Shore Supported Child Development Program (SCDP; formerly Supported Child Care)

**148 East 2nd Street**

**North Vancouver V7P 1B5**

**Tel: 604-998-0131**

**Fax: 604-998-0134**

**Email: [info@nsscdp.com](mailto:info@nsscdp.com)**

**Website: [www.scdp.bc.ca](http://www.scdp.bc.ca)**

The SCDP is a community-based program that assists families of children with extra support needs to access inclusive child care that meets family needs. The program provides individualized planning to promote development, info and training for parents and care providers, referrals to other services, and resources such as books, toys, and specialized equipment. SCDP is funded by the province and is hosted by the North Shore Neighbourhood House.

**\*Serves children 0-12 years and some aged 13-19 years \* Open referral \***

## **SCHOOLS AND EDUCATIONAL SUPPORT SERVICES**

### **BC Provincial School for the Deaf**

**5455 Rumble Street  
Burnaby V5J 2B7**

**Tel: 604-664-8560**

**TTY: 604-664-8563**

**Fax: 604-664-8561**

**Email: [info@south.sd41.bc.ca](mailto:info@south.sd41.bc.ca)**

**Website: [www.burnabysouth.com](http://www.burnabysouth.com)**

Located within Burnaby South High School, the BC Provincial School for the Deaf gives students the opportunity to participate in academic, social, and recreational activities with their deaf peers and with hearing students. Offers both a residential and day school for deaf children in BC.

**\* Kindergarten to grade 12 \* Open referral \***

### **First Nations Special Education Resource Line**

**11011 Taylor Way  
Delta V4C 4K2**

**Phone/Fax: 1-877-547-1919**

**Email: [khorner@uniserve.com](mailto:khorner@uniserve.com)**

**Website: [www.fnsa.ca/karen.htm](http://www.fnsa.ca/karen.htm)**

A free service connecting teachers, administrators, parents, and service providers to the information they need to support First Nations students with disabilities who require extra support to meet their educational needs.

**\* Kindergarten to Grade 12 \* Open referral \***

### **North Vancouver School Board**

**721 Chesterfield Avenue  
North Vancouver V7M 2M5**

**Tel: 604-903-3444**

**Fax: 604-903-3445**

**Email: [info@nvsd44.bc.ca](mailto:info@nvsd44.bc.ca)**

**Website: [www.nvsd44.bc.ca](http://www.nvsd44.bc.ca)**

The North Vancouver School District's Student Services Department provides a range of programs and services for children with special needs. These include counselling and access to school psychologists, hearing resource and vision support programs, a speech and language therapy program, and a Learning Support Team that can customize educational services for individuals. Services are accessed through the Principal and the School Based Resource Team of the relevant school.

**\* Kindergarten to grade 12 \* Open referral \***

## Vancouver Oral Centre for Deaf Children

**3575 Kaslo Street  
Vancouver V5M 3H4**

**Tel: 604-437-0255**

**Fax: 604-437-0260**

**Email: [info@deafeducationcentre.org](mailto:info@deafeducationcentre.org)**

**Website: [www.oraldeafed.org/schools/vancouver](http://www.oraldeafed.org/schools/vancouver)**

An independent, non-profit day school that is approved by the BC Ministry of Education, through the Independent Schools Branch. Through the use of technology hearing-impaired children are taught to speak and to become proficient communicators, with the ultimate goal that they will be able to participate fully in the world at large. Parental involvement is emphasized.

**\* Ages 0 to 18 years \* Clinical diagnosis required \* Partly funded by tuition fees  
\*Eligible children may have part of the tuition fee waived depending on financial need \***

## West Vancouver School Board

**1075–21<sup>st</sup> Street  
West Vancouver V7V 4A9**

**Tel: 604-981-1000**

**Fax: 604-981-1001**

**Email: [info@sd45.bc.ca](mailto:info@sd45.bc.ca)**

**Website: [www.sd45.bc.ca](http://www.sd45.bc.ca)**

Classroom teachers are responsible for designing programs for students with special needs. The teachers may work with Special Education Assistants to support students. An Individual Educational Plan (IEP) is created for each special needs student to identify individualized goals and to specify the adaptations, modifications, and services to be provided as well as measures for tracking achievement.

**\* Kindergarten to grade 12 \* Open referral \***

## **EQUIPMENT**

### **Canadian Red Cross Society – Children’s Medical Equipment Recycling & Loan Service (CMERLS)**

**3400 Lake City Way  
Burnaby V5A 4Y2**

**Tel: 604-709-6885**

**Fax: 604-709-6688**

**Email: [Patricia.Barrett@redcross.ca](mailto:Patricia.Barrett@redcross.ca)**

**National Website: [www.redcross.ca](http://www.redcross.ca)**

Provides specialized medical equipment for children with special needs to enhance their daily activities and promote independence, as well as facilitate educational and recreational pursuits. Equipment includes wheelchairs, walkers, standers, bathing and toileting aids, and biomedical equipment. A volunteer-based program run by the Red Cross also provides adapted bicycles for children with special needs. The bikes must be prescribed and fitted by a therapist.

**\* Ages 0-19 \* Therapist referral necessary \***

### **North Shore Association for the Mentally Handicapped (NSAMH)**

**1070 Roosevelt Crescent  
North Vancouver V7P 1M3**

**Tel: 604-984-9321**

**Fax: 604-984-9882**

**Email: [info@nsamh.org](mailto:info@nsamh.org)**

**Website: [www.nsamh.org](http://www.nsamh.org)**

The NSAMH’s Computer and Adaptive Technology (C.A.T.) Program enables individuals with disabilities to access computer-based education, entertainment, and communication tools. The program provides computer users with touch screens, track balls, and specialized software programs.

**\* All ages \* Open referral \* Program fees \* Annual membership fee \***

### **Personal Supports Information Line**

**Tel: 1-888-818-1211**

**TTY: 1-800-661-8773**

**Email: [PersonalSupportsInformation@gov.bc.ca](mailto:PersonalSupportsInformation@gov.bc.ca)**

A provincial government help line for information regarding equipment and assistive devices for persons with disabilities or special needs. Provides information and/or connects callers to the government program that provides the equipment about which the caller is inquiring.

**\* No charge \***

## Tetra Society of North America

**Box 27, Suite A304 Plaza of Nations  
770 Pacific Boulevard South  
Vancouver V6B 5E7**

**Tel: 604-688-6464  
Fax: 604-688-6463  
Email: [info@tetrasociety.org](mailto:info@tetrasociety.org)  
Website: [www.tetrasociety.org](http://www.tetrasociety.org)**

Construct assistive devices for people with disabilities where the solution is not available in a commercially-made product. Volunteers with technical skills work one-on-one with people with disabilities to customize assistive devices. Includes a "Tools for Tykes" program to meet the needs of children with disabilities.

**\* All ages \* Open referral \* Cost of raw materials and mileage \***

## Variety – The Children’s Charity of British Columbia

**4300 Still Creek Drive  
Burnaby V5C 6C6**

**Tel: 604-320-0505  
Fax: 604-320-0535  
Email: [info@variety.bc.ca](mailto:info@variety.bc.ca)  
Website: [www.variety.bc.ca](http://www.variety.bc.ca)**

Charitable organization whose Heart of Variety funding provides children in need with specialized equipment such as talking computers, ambulation training orthoses, and wheelchairs and lifts.

**\* Ages 0 to 19 years \* Proof of financial need required when applying for grants \***

# HEALTH

## Provincial Health Authority

### **BC Health Guide**

**Website: [www.bchealthguide.org/kbaltindex.asp](http://www.bchealthguide.org/kbaltindex.asp)**

An online self-care resource that provides information on many common health topics, as well as tests, procedures, medications, et cetera. This secure health database contains medically approved information from the Healthwise® Knowledgebase.

### **BC Health Files**

**Website: [www.bchealthguide.org/healthfiles/httoc.stm](http://www.bchealthguide.org/healthfiles/httoc.stm)**

An online compilation of over 180 brief, easy-to-understand fact sheets about public and environmental health and safety issues.

## **BC NurseLine**

**Tel: 604-215-4700**  
**TTY: 1-866-889-4700**

Confidential health information and advice are offered through a toll-free 24-hour information line. Nurses are available around the clock 7 days per week; a pharmacist is available 5 pm to 9 am daily.

## **Dial-a-Dietitian**

**Tel: 604-732-9191**  
**Website: [www.dialadietitian.org](http://www.dialadietitian.org)**

A phone service through which registered dietitians offer nutritional information and advice to callers. Translation services in over 130 languages are available.

## **BC Children's Hospital**

**4480 Oak Street**  
**Vancouver V6H 3N1**

**Tel: 604-875-2000**  
**Website: [www.bcchildrens.ca](http://www.bcchildrens.ca)**

The BC Children's Hospital is an agency of the Provincial Health Services Authority. Staff at the Hospital provide expert care for BC's most seriously ill or injured children.

**\* Ages 0 to 17 years \* Referral by physician \***

## **G.F. Strong Rehabilitation Centre**

**4255 Laurel Street**  
**Vancouver V5Z 2G9**

**Tel: 604-734-1313**  
**Fax: 604-737-6359**  
**Website: [www.vch.ca/gfstrong/programs/aya/](http://www.vch.ca/gfstrong/programs/aya/)**

G.F. Strong is BC's largest rehabilitation centre. Its Adolescent and Young Adult Program focuses on addressing the rehabilitation needs of young people with acquired or congenital disabilities. Adolescents with disabilities such as brain and/or spinal cord injury, spina bifida, cerebral palsy, and muscular dystrophy are admitted to the program. The program also addresses the transitional tasks faced by young people with disabilities as they move toward adulthood.

**\* 12 years until the achievement of adolescent developmental tasks or age 25, whichever comes first \* Referral by a physician \***

**Sunny Hill Health Centre for Children**

**3644 Slocan Street  
Vancouver V5M 3E8**

**Tel: 604-453-8300  
Fax: 604-453-8301**

**Website: [www.bcchildrens.ca/Services/SunnyHillHealthCtr/](http://www.bcchildrens.ca/Services/SunnyHillHealthCtr/)**

The Sunny Hill Health Centre for Children is an agency of the Provincial Health Services authority. It provides specialized services to children with disabilities and their families from across BC. Teams of health professionals provide assessment, diagnosis, consultation, referral and, in some cases, treatment services. The teams address issues such as development and behaviour, including developmental disabilities and acquired brain injury, neuromotor disabilities, and sensory impairment. They also provide respite services for families caring for children with disabilities and transition planning for children returning to the community.

**\* Ages 0 to 19 years \* Referral by physician \***

**Provincial Autism Resource Centre (PARC)**

**3644 Slocan Street  
Vancouver V5M 3E8**

**Tel: 604-453-8320  
Fax: 604-453-8305**

**Website: [www.phsa.ca](http://www.phsa.ca)**

**(select “For health professionals”, then “Autism”)**

Located at Sunny Hill Health Centre for Children in Vancouver, the team at PARC assesses and diagnoses children and youths with autism spectrum disorder.

**\* Physician referral \***

## Vancouver Coastal Health

### **Lions Gate Hospital**

**231 East 15<sup>th</sup> Street  
North Vancouver V7L 2L7**

**Tel: 604-988-3131**

**Fax: 604-984-5838**

**Website: [www.vch.ca/facilities/hospitals/lgh](http://www.vch.ca/facilities/hospitals/lgh)**

Provides a full range of both general and acute care medical services. Follow-up support and liaison with community services and agencies is also available, as are workshops that deal with specific issues such as diabetes, asthma, eating disorders, etc.

### **Child and Adolescent Program**

**Central Community Health Centre  
5<sup>th</sup> Floor–132 West Esplanade  
North Vancouver V7M 1A2**

**Tel: 604-983-6719**

**Fax: 604-983-6705**

**Website: [www.nscg.ca/](http://www.nscg.ca/)**

This program provides psychological and psychiatric assessment and treatment services to children with behavioural, social, or emotional difficulties. Referring problems include behavioural issues, ADHD, autism spectrum disorders, anxiety, depression, and other mental health issues. Also offers parent groups, summer programs, and after school programs.

**\* Ages 0 to 19 years \* Open referral \***

### **Community Dental Hygienist**

**990–22<sup>nd</sup> Street  
West Vancouver V7V 4C2**

**Tel: 604-904-6189**

**Fax: 604-904-6262**

**Website: [www.vch.ca](http://www.vch.ca)**

Provides assistance to families in need by giving access to dental care through the Healthy Kids Dental Program. A qualified hygienist works with children with special needs to address dental care issues. A list of facilities that may offer services at reduced fees is available at [www.vch.ca/dentalhealth/child\\_services.htm](http://www.vch.ca/dentalhealth/child_services.htm).

### **Community Health Nursing**

**5<sup>th</sup>& 6<sup>th</sup> Floor–132 West Esplanade  
North Vancouver V7M 1A2**

**Tel: 604-983-6700**

**Fax: 604-983-6839**

**Website: [www.vch.ca](http://www.vch.ca)**

Offers a range of health services, including assessments, immunization, referrals to specialists, nutritional counselling, speech and language assessments, and youth clinics.

**\* Open referral \***

### **Community Nutritionist**

**990–22<sup>nd</sup> Street  
West Vancouver V7V 4C2**

**Tel: 604-904-6229  
Fax: 604-904-6262  
Website: [www.vch.ca](http://www.vch.ca)**

Provides nutritional consultation services and promotes healthy eating among children and youth, mainly through health education, health promotion, and helping organizations develop health-promoting policies. Parents can call with questions.

**\* Open referral \***

### **Hearing Clinic**

**5<sup>th</sup> Floor–132 West Esplanade  
North Vancouver V7M 1A2**

**Tel: 604-983-6704  
Fax: 604-983-6839  
Website: [www.vch.ca](http://www.vch.ca)**

Hearing clinic for children 0 to 19.

**\* Ages 0 to 19 years \* Open referral \***

### **Paediatric Resource Team**

**990–22<sup>nd</sup> Street  
West Vancouver V7V 4C2**

**Tel: 604-904-6291  
Fax: 604-904-6262**

This resource team provides support and services to children with special health needs and their families. Services include consultation and information for parents and other caregivers; delegated nursing services for children whose health care may be delegated to non-nurse caregivers; and direct nursing services for children with complex care needs who require a Registered Nurse.

**\* School age children \* Open referral \***

### **Speech and Language Pathology**

**5<sup>th</sup> Floor–132 West Esplanade  
North Vancouver V7M 1A2**

**Tel: 604-983-6704  
Fax: 604-983-6839  
Website: [www.vch.ca](http://www.vch.ca)**

Provides assessment, consultation, and therapy. Children are seen in their homes or other locations.

**\* Ages 0 to 5 years \* Open referral \***

## **HOUSING AND RESIDENTIAL SERVICES**

Bernard C. Vinge & Assoc. (HCS) Ltd.

**418–4538 Kingsway  
Burnaby V5H 4T9**

**Tel: 604-689-3855  
Fax: 604-689-3864  
Email: [info@vinge.bc.ca](mailto:info@vinge.bc.ca)  
Website: [www.vinge.bc.ca](http://www.vinge.bc.ca)**

Operates two group homes on the North Shore for children and youth with developmental disabilities and complex physical and mental health issues.

**\* Referral from Community Living British Columbia \***

Gateway Society – Services for Persons with Autism

**4807 Georgia Street  
Delta V4K 2T1**

**Tel: 604-946-0401  
Fax: 604-946-8429  
Email: [Solutions@gatewaysociety.org](mailto:Solutions@gatewaysociety.org)  
Website: [www.gatewaysociety.org](http://www.gatewaysociety.org)**

A non-profit provincial agency that offers a range of residential and treatment services to children and adults with autism and Pervasive Developmental Disorders. Services include both short- and long-term residential care.

**\* Referral through MCFD \***

North Shore Association for the Mentally Handicapped (NSAMH)

**1070 Roosevelt Crescent  
North Vancouver V7P 1M3**

**Tel: 604-984-9321  
Fax: 604-984-9882  
Email: [info@nsamh.org](mailto:info@nsamh.org)  
Website: [www.nsamh.org](http://www.nsamh.org)**

NSAMH provides full-time accommodation for persons with developmental disabilities living on the North Shore. Options range from community group homes to independent residences.

**\* All ages \* Open referral \***

North Shore Disability Resource Centre (NSDRC)

**3158 Mountain Highway  
North Vancouver V7K 2H5**

**Tel: 604-985-5371  
Fax: 604-985-7594  
Email: [nsdrc@nsdrc.org](mailto:nsdrc@nsdrc.org)  
Website: [www.nsdrc.org](http://www.nsdrc.org)**

Operates Quinton Place, a residential home for children with physical disabilities and high medical needs.

**\* Referral from Community Living British Columbia \***

# RECREATION

## British Columbia Mobility Opportunities Society (BCMOS)

**Box 27, 770 Pacific Blvd South  
Plaza of Nations  
Vancouver V6B 5E7**

**Tel: 604-688-6464 ext.126**

**May–August Telephone: 604-222-1312**

**Fax: 604-688-6463**

**Email: [bcmos@disabilityfoundation.org](mailto:bcmos@disabilityfoundation.org)**

**Website: [www.disabilityfoundation.org/bcmos/](http://www.disabilityfoundation.org/bcmos/)**

BCMOS operates the Wilderness Access program out of Pacific Spirit Regional Park at 4915 West 16<sup>th</sup> Avenue in Vancouver. It runs from May to September, offering day hikes, theme hikes, camping trips, and Kids' Adventure Days. Specially-designed equipment such as the TrailRider gives children with disabilities the opportunity to enjoy the natural environment.

**\* Ages 4 and up \* Membership fee \* Fee for hikes, equipment rentals \***

## BC Special Olympics

**210–3701 East Hastings Street  
Burnaby V5C 2H6**

**Tel: 604-737-3078**

**Fax: 604-737-3080**

**Email: [info@specialolympics.bc.ca](mailto:info@specialolympics.bc.ca)**

**Website: [www.bcso.bc.ca](http://www.bcso.bc.ca)**

Provides sport opportunities to individuals with intellectual disabilities.

**\* Ages 8 and up \* Visit website for eligibility requirements \* Fees for some programs \***

## BC Wheelchair Basketball Society (BCWBS)

**224–1367 West Broadway  
Vancouver V6H 4A9**

**Tel: 604-737-3138**

**Fax: 604-737-6043**

**Email: [info@bcsbs.ca](mailto:info@bcsbs.ca)**

**Website: [www.bcwbc.ca](http://www.bcwbc.ca)**

A non-profit organization that supports wheelchair basketball programs throughout BC. Resource library available.

**\* Juniors include ages 8-19 \* Membership fee \***

## BC Wheelchair Sports Association (BCWSA)

**224–1367 West Broadway  
Vancouver V6H 4A9**

**Tel: 604-737-3090  
Fax: 604-737-6043**

**Email: [info@bcwheelchairsports.com](mailto:info@bcwheelchairsports.com)  
Website: [www.bcwheelchairsports.com](http://www.bcwheelchairsports.com)**

BCWSA is dedicated to providing opportunities for athletes with physical disabilities. It runs several junior sport programs, including Tennis, Basketball, Powersoccer, and Athletics. Programs are designed for children and youth who have a disability and are able to use a manual or electric wheelchair for mobility. The association provides a wheelchair loan program and also operates Junior Sport Camps every summer.

## Bowen Lodge by the Sea

**(Operated by CNIB)  
100–5055 Joyce Street  
Vancouver V5R 6B2**

**Tel: 604-431-2020  
Fax: 604-431-2099  
Email: [bcy@cnib.ca](mailto:bcy@cnib.ca)**

**Website: [www.cnib.ca/bowenlodge/](http://www.cnib.ca/bowenlodge/)**

Bowen Lodge by the Sea is a specialized recreation camp on Bowen Island for children and adults with visual impairments.

**\* Ages 9 to 19 years \* Referral through CNIB \* Minimal fees \***

## British Columbia Blind Sports and Recreation Association (BCBSRA)

**350–5055 Joyce Street  
Vancouver V5R 6B2**

**Tel: 604-325-8638  
Fax: 604-325-1638**

**Email: [info@bcblindsports.bc.ca](mailto:info@bcblindsports.bc.ca)  
Website: [www.bcblindsports.ba.ca](http://www.bcblindsports.ba.ca)**

A non-profit association of individuals who are blind, visually impaired, deaf-blind, or blind with additional disabilities, along with their supporters and family members. Works closely with the CNIB to improve access and opportunities for physical activity. Offers individualized physical education consultations, activity introduction programs, trains volunteers to act as sighted activity guides, and operates a specialized equipment loan program.

**\* All ages \* Membership fee \***

## Camp Goodtimes

**(Operated by the Canadian Cancer Society) Tel: 604-675-7141**  
**565 West 10<sup>th</sup> Avenue Email: gotcamp@bc.cancer.ca**  
**Vancouver V5Z 4J4 Website: www.bc.cancer.ca**

The Canadian Cancer Society offers a number of safe, fun camping experiences at Maple Ridge's Loon Lake for children who have a history of cancer and their families. The week-long Kids Camp is for children ages 6 to 15; the week-long Teen Program is for ages 15-18; and the four-day Family Program is designed for children aged 0-18 and their family members. Medical professionals are on-site 25 hours a day during the Kids Camp and Teen Program.

**\* Referral by a physician \* No fees \***

## Camp Moomba

**c/o The Western Canadian Pediatric AIDS Society Tel: 604-684-1701**  
**223-119 West Pender St. Fax: 604-684-1741**  
**Vancouver V6B 1S4 Email: info@campmoomba.com**  
**Website: www.campmoomba.com**

A summer camp program for children who have been impacted by HIV and AIDS, Camp Moomba offers a safe and caring environment where children can have fun, free of the stigma of AIDS.

**\* Ages 6-17 \* No fees for camping or transportation \***

## Disabled Sailing Association of British Columbia (DSA of BC)

**Box 27, Suite A304-770 Pacific Boulevard South Tel: 604-688-6464**  
**Plaza of Nations Fax: 604-688-6463**  
**Vancouver V6B 5E7 June-Aug Telephone: 604-222-3003**  
**Email: dsa@disabilityfoundation.org**  
**Website: www.disabilityfoundation.org/dsa/**

The DSA is a charitable society devoted to enriching the lives of people with significant disabilities through sailing in both recreational and competitive settings. Their Children's Program offers children with disabilities the opportunity to learn to sail with trained staff using adapted equipment.

**\* Ages 6 to Adult \* Membership fee \* Fee for sailing sessions, lessons, programs \***

## Disabled Skiers Association of B.C. (DSABC)

**226–1367 West Broadway  
Vancouver V6H 4A9**

**Tel: 604-737-3038**

**Fax: 604-737-6043**

**Email: [disabledskiers@telus.net](mailto:disabledskiers@telus.net)**

**Website: [www.disabledskiingbc.com](http://www.disabledskiingbc.com)**

Provides skiing and snowboarding programs for children with disabilities as a form of recreation and rehabilitation. Instructors are CADS certified and receive training on adaptive snowboarding techniques.

**\* Fees for programs \* Membership fee \***

## Easter Seals Summer Camps

**(Operated by Lions Society of BC)**

**3981 Oak Street  
Vancouver V6H 4H5**

**Tel: 604-873-1865**

**Fax: 604-873-0166**

**Email: [camp@lionsbc.ca](mailto:camp@lionsbc.ca)**

**Website: [www.lionsbc.ca/programs/camps/](http://www.lionsbc.ca/programs/camps/)**

The Lions Society of BC offers a range of safe and fun summer camps for children with physical and mental disabilities.

**\* Ages 6 to 18 years \* Open referral \* No fee \***

## Eureka Outdoor Camp

**22151 Wilson Avenue  
Richmond V6V 2P6**

**Tel: 604-520-1155**

**Email: [info@eurekacamp.ca](mailto:info@eurekacamp.ca)**

**Website: [www.eurekacamp.ca](http://www.eurekacamp.ca)**

Operated by the Advantage Society for Children with Learning Disabilities, Camp Eureka is for children who have invisible disabilities such as attention deficit disorder, epilepsy, mild autism, and obsessive-compulsive disorder. The goals of the camp are to promote children's self-confidence, to develop their social and interpersonal skills, and to foster an appreciation of the outdoors.

**\* Ages 8 to 18 \* Open referral \* Minimal fees \* Financial assistance available \***

## North Shore ConneXions

**1070 Roosevelt Crescent  
North Vancouver V7P 1M3**

**Tel: 604-904-0842  
Fax: 604-984-9882  
Email: [katieh@nsamh.org](mailto:katieh@nsamh.org)  
Website: [www.nsamh.org](http://www.nsamh.org)**

North Shore ConneXions is a community-based drop-in centre that provides recreational and social opportunities for people with developmental disabilities. Operated by the North Shore Association for the Mentally Handicapped, North Shore ConneXions offers Friendship Circles for elementary-school children and The Avengers after-school life skills program for youth. Also offers karate, arts & crafts, cooking, etc., as well as the Snoezlen sensory experience room. See website for details.

**\* Age varies with program \* Open referral \* Program-specific fees \* Membership fee \***

## North Shore Disability Resource Centre (NSDRC)

**3158 Mountain Highway  
North Vancouver V7K 2H5**

**Tel: 604-985-5371  
Fax: 604-985-7594  
Email: [nsdrc@nsdrc.org](mailto:nsdrc@nsdrc.org)  
Website: [www.nsdrc.org](http://www.nsdrc.org)**

### **Summer Program**

This program is for children with disabilities who require assistance to attend summer day camp programs at local Recreation Centres or other programs in their community. Families can request an NSDRC Recreation Assistant to support their child/youth or they can request direct funding to hire someone of their choice to work with their child.

**\* Ages 3 to 18 years \* Open referral \***

### **Teen and Pre-Teen Program**

This program offers opportunities for teens and pre-teens with disabilities to learn social and life skills while enjoying recreational activities with their peers. The four-hour weekend program provides individuals with choices and opportunities to participate in small group activities in the community.

**\* Ages 9 to 18 years \* Referral from Community Living British Columbia required \***

## North Vancouver Recreation Commission

**Delbrook recCentre (Administration Office)**  
**600 West Queens Road**  
**North Vancouver V7N 2L3**

**Tel: 604-987-7529**

**Fax: 604-984-4294**

**Website: [www.northvanrec.com](http://www.northvanrec.com)**

Provides a wide range of recreational and social opportunities in the community. General categories include arts and community events; aquatics and arenas; fitness, health, and wellness; personal and social development; and sports. Also offers an after-school club for children with developmental disabilities. A Recreation Access Worker is available to assist with finding volunteers to support people in recreation programs on a one-to-one basis. The Recreation Access Worker may be contacted at 604-983-6417. Email may be sent via online access.

**\* Age varies by program \* Open referral \* Fee for programs (financial assistance may be available) \***

## Pacific Riding for Developing Abilities (PRDA)

**1088–208<sup>th</sup> Street**  
**Langley V2Z 1T4**

**Tel: 604-530-8717**

**Fax: 604-530-8617**

**Email: [program@prda.ca](mailto:program@prda.ca)**

**Website: [www.prda.ca](http://www.prda.ca)**

PRDA provides therapeutic and recreational riding opportunities for individuals with physical, cognitive, and emotional disabilities. Offers riding sessions as well as 4-day summer camps.

**\* Ages 2 and up (maximum rider weight 160 lbs)\* Physician referral required – see website for details \* Fees are program-specific \***

## Richmond Therapeutic Equestrian Society (RTES)

**13671 No. 3 Road**  
**Richmond V7A 1X7**

**Tel: 604-241-7837**

**Fax: 604-241-7858**

**Email: [admin\\_rtes@shaw.ca](mailto:admin_rtes@shaw.ca)**

**Website: [www.rtesrichmond.com](http://www.rtesrichmond.com)**

The Richmond Therapeutic Equestrian Society provides therapeutic riding opportunities for children and youth with disabilities. Their goal is to promote the physical, psychological, and social wellbeing of participants.

**\* Weight limits apply, call for information and application forms \* Physician referral \* Membership and lesson fees \***

## SportAbility—Cerebral Palsy Sports Association of B.C.

**6235A–136<sup>th</sup> Street  
Surrey V3X 1H3**

**Tel: 604-599-5240**

**Fax: 604-599-5241**

**Email: [sportinfo@telus.net](mailto:sportinfo@telus.net)**

**Website: [www.cpsports.com](http://www.cpsports.com)**

A non-profit association that provides sports and recreational opportunities for athletes with disabilities, including boccia, cycling, Power Soccer, and sledge hockey. Offers recreational/skill development programs and competitive clubs as well as regional and national competitions including the BC Disability Games and BC Summer Games.

**\* Junior: up to 16 years \* Senior: 16 to Adult \* Open referral \* Membership fee \***

## Teen Scene Youth Group

**(G.F. Strong Rehabilitation Centre)  
4255 Laurel Street  
Vancouver V5Z 2G9**

**Tel: 604-737-6428**

**Fax: 604-737-6279**

**Website: [www.vch.ca/gfstrong/programs/aya](http://www.vch.ca/gfstrong/programs/aya)**

Teen Scene Youth Group provides an opportunity for youth with physical disabilities to socialize with their peers, as well as learn to life skills that will maximize their potential for independence. Topics covered include housing and transportation, vocation planning, and relationship issues.

**\* Ages 15 to 20 \* Open referral \***

## Theatre Terrific

**4397 West 2<sup>nd</sup> Avenue  
Vancouver V6R 1K4**

**Tel: 604-222-4020**

**Fax: 604-222-4020**

**Email: [info@theatreterrific.ca](mailto:info@theatreterrific.ca)**

**Website: [www.theatreterrific.ca](http://www.theatreterrific.ca)**

A theatre company for people with physical, developmental, or mental health disabilities. An ensemble workshop format is used to address thought-provoking and taboo subjects, allowing artists with disabilities to express their creativity.

**\*Ages 16 to Adult \* Open referral \* Program fees (some scholarships available) \***

## Valley Therapeutic Equestrian Association (VTEA)

**3987–232 Street  
Langley V2Z 2H4**

**Tel: 604-533-1262**

**Fax: 604-533-8963**

**Email: [info@vtea.ca](mailto:info@vtea.ca)**

**Website: [www.vtea.ca](http://www.vtea.ca)**

A non-profit organization providing therapeutic horseback riding for children and adults with disabilities.

**\* Contact VTEA for age/weight limits \* Physician referral \* Fee for programs \***

## Vancouver Adaptive Snow Sports (VASS)

**Suite 322 at 125A–1030 Denman St.  
Vancouver V6G 2M6**

**Tel: 604-646-8277  
Fax: 604-646-8277  
Email: [info@vass.ca](mailto:info@vass.ca)  
Website: [www.vass.ca](http://www.vass.ca)**

A non-profit society that operates skiing and snowboarding programs for persons with disabilities on three North Shore mountains. Lessons range from beginner to advanced, and may include adaptive equipment and specialized teaching techniques.

**\* All ages \* Open referral \* Nominal fee for programs plus membership \***

## West Vancouver Community Centre

**780–22<sup>nd</sup> Street  
West Vancouver V7V 4B9**

**Tel: 604-925-7270  
Fax: 604-925-5952  
Website: [www.westvancouver.net](http://www.westvancouver.net)**

At the time of publication of this Resource Guide, the West Vancouver Community Centre is currently under construction. Programs are being held at alternate sites in West Vancouver. The Community Centre provides a variety of arts, fitness, and recreational opportunities. Please contact them for more information.

**\* Open referral \* Fees for some programs \***

## Zajac Ranch

**c/o The Zajac Foundation  
300–2006 West 10<sup>th</sup> Avenue  
Vancouver V6J 2B3**

**Tel: 604-739-0444  
Fax: 604-739-0441  
Email: [info@zajacranch.com](mailto:info@zajacranch.com)  
Website: [www.zajacranch.com](http://www.zajacranch.com)**

A summer camp for children with disabilities and chronic illnesses. Offers a full range of activities including horseback riding, water sports, gardening, music, and arts and crafts. Medical professionals are on-site 24 hours a day.

**\* Ages 7 to 17 years \* Completion of medical forms necessary to determine eligibility to enter program \* Fee for program \***

## **RESPIRE SERVICES**

### **Gateway Society – Services for Persons with Autism**

**4807 Georgia Street  
Delta V4K 2T1**

**Tel: 604-946-0401**

**Fax: 604-946-8429**

**Email: [Solutions@gatewaysociety.org](mailto:Solutions@gatewaysociety.org)**

**Website: [www.gatewaysociety.org](http://www.gatewaysociety.org)**

A non-profit provincial agency that offers a range of residential and treatment services to children and adults with autism and Pervasive Developmental Disorders. Services include respite care.

**\* Referral through MCFD \***

### **North Shore Association for the Mentally Handicapped (NSAMH)**

**1070 Roosevelt Crescent  
North Vancouver V7P 1M3**

**Tel: 604-984-9321**

**Fax: 604-984-9882**

**Email: [info@nsamh.org](mailto:info@nsamh.org)**

**Website: [www.nsamh.org](http://www.nsamh.org)**

The NSAMH's Community Respite program offers temporary support to the families of children with developmental disabilities, either in the child's home or in an approved care-giving residence in the community.

**\* CLBC referral required \***

## **SUPPORT AND INFORMATION SERVICES**

### **Aboriginal Infant Development Program (AIDP)**

**3036 Takaya Drive  
North Vancouver V7H 2V6**

**Tel: 604-929-0693**

**Fax: 604-929-4714**

**Email: [mlalonde@twnation.ca](mailto:mlalonde@twnation.ca)**

**Website: [aidp.bc.ca](http://aidp.bc.ca)**

Funded by the BC Association of Aboriginal Friendship Centres and MCFD, the AIDP provides support to the families of children who are at risk for, or who have been diagnosed with, a developmental delay. Consultants in this program offer home visits, activity planning, and developmental/family needs assessments in ways that are culturally sensitive and meaningful. Consultants may refer families to other services.

**\* Ages 0-6 \***

## Autism Community Training British Columbia (ACT)

**240–2250 Boundary Road  
Burnaby V5M 3Z3**

**Tel: 604-205-5467  
Fax: 604-205-5345  
Email: [info@autismcommunitytraining.bc.ca](mailto:info@autismcommunitytraining.bc.ca)  
Website: [www.actbc.ca](http://www.actbc.ca)**

A province-wide not-for-profit information and referral service for families of children with autism spectrum disorder as well as professionals.

**\* Fee for workshops \***

## Autism Society of British Columbia (ASBC)

**303–3701 East Hastings Street  
Burnaby V5C 2H6**

**Tel: 604-434-0880  
Fax: 604-434-0801  
Email: [administrator@autismbc.ca](mailto:administrator@autismbc.ca)  
Website: [www.autismbc.ca](http://www.autismbc.ca)**

A parent-based and directed society that provides support to individuals with autism and their families. Services include Community Parent Groups which provide parents with opportunities to network with other parents and hear guest speakers; a Summer Reimbursement Program which provides financial assistance to children with autism who participate in summer activities; and an extensive resource library.

**\* Open referral \* Membership fee but financial assistance may be available \***

## BC Family Hearing Resource Centre

**15220–92<sup>nd</sup> Avenue  
Surrey V3R 2T8**

**Tel: 604-584-2827  
TTY: 604-584-9108  
Fax: 604-584-2800  
Email: [Info@bcfamilyhearing.com](mailto:Info@bcfamilyhearing.com)  
Website: [www.bcfamilyhearing.com](http://www.bcfamilyhearing.com)**

Provincial program that provides a range of services to families with young children who are deaf or hard of hearing. Programs include a speech language and auditory learning program, a cochlear implant program, a program that teaches parents strategies and techniques, a Parent to Parent Support Network, and sign language instruction. Also provides consultation and training for other professionals who work with children who are hearing impaired and a lending library.

**\* 0 to school entry age \* Open referral \***

## British Columbia Association for Community Living (BCACL)

**227 6<sup>th</sup> Street  
New Westminster V3L 3A5**

**Tel: 604-777-9100  
Fax: 604-875-777-9394  
Email: [info@bcacl.org](mailto:info@bcacl.org)  
Website: [www.bcacl.org](http://www.bcacl.org)**

BCACL is non-profit association that works to promote opportunities for people with developmental disabilities to participate in all aspects of community life. Offers educational workshops, self-advocacy groups, and educational resources, as well as organizing special events.

**\* All ages \* Open referral \***

## BC Centre for Ability

**2805 Kingsway  
Vancouver V5R 4H9**

**Tel: 604-451-5511  
Fax: 604-451-5651  
Email: [home@centreforability.bc.ca](mailto:home@centreforability.bc.ca)  
Website: [www.centreforability.bc.ca](http://www.centreforability.bc.ca)**

The BC Centre for Ability offers a wide range of programs and services for children and youth with disabilities. These include child development services, in-school support, counselling for families, therapy and rehabilitation programs, and a lending library. Please see the Centre's website for a full description of programs available.

**\* Ages 0 to Adult \* Please see website for program-specific fees \***

## BC Epilepsy Society

**510-999 West Broadway  
Vancouver V5Z 1K5**

**Tel: 604-875-6704  
Fax: 604-875-0617  
Email: [info@bcepilepsy.com](mailto:info@bcepilepsy.com)  
Website: [www.bcepilepsy.com](http://www.bcepilepsy.com)**

A non-profit society that operates an extensive self-help lending library with materials about epilepsy.

**\* All ages \* Open referral \***

## BC Paraplegic Association

**780 S.W. Marine Drive  
Vancouver V6P 5Y7**

**Tel: 604-324-3611  
Fax: 604-326-1229  
Email: [vancouver@bcpara.org](mailto:vancouver@bcpara.org)  
Website: [www.bcpara.org](http://www.bcpara.org)**

Serves people with spinal cord injuries and other physical disabilities, assisting them in achieving independence, self-reliance, and full community participation. Provides a range of services including peer support. Publishes a manual, "Life Interrupted", written by youths aged 12-21 with spinal cord injuries, that offers practical information to peers.

**\* All ages \* Open referral \* Sliding scale membership fee \***

## Bridges to the Future

**7<sup>th</sup> Floor–1401 West Broadway  
Vancouver V6H 1H6**

**Tel: 604-788-7124  
Fax: 604-731-6127  
Email: [jennifer.crawford@bridgestothefuture.ca](mailto:jennifer.crawford@bridgestothefuture.ca)  
Website: [www.bridgestothefuture.ca](http://www.bridgestothefuture.ca)**

Created by a partnership between the BC Paraplegic Association, the Cerebral Palsy Association, Muscular Dystrophy Canada and the Spina Bifida & Hydrocephalus Association of BC, Bridges to the Future is a community-based resource designed to help youth with physical disabilities make the transition to adulthood. The program focuses on motivating, supporting, and coaching youth as they move toward goals such as preparing for post-secondary education, developing financial and life skills, finding suitable housing, and applying for Person with Disabilities status.

**\* Ages 15 to 24 years \* Individuals who qualify for community living adult services may not be included in the program \***

## Canadian Deafblind and Rubella Association, BC Chapter (CDBRA-BC)

**713 Columbia Street  
New Westminster V3M 1B2**

**Tel: 604-517-6175  
Fax: 604-517-6137  
Email: [bcinfo@cdbrabc.ca](mailto:bcinfo@cdbrabc.ca)  
Website: [www.cdbrabc.ca](http://www.cdbrabc.ca)**

A non-profit organization that provides support and services to individuals who are deafblind. Services include an Early Intervention Program, a Summer Intervention Program, an Annual Summer Family Retreat, and a Hospital Intervention Program.

**\* Ages 0 to 19 years \* Membership fee \***

## Canadian National Institute for the Blind (CNIB)

**100–5055 Joyce Street  
Vancouver V5R 6B2**

**Tel: 604-431-2020**

**Fax: 604-431-2099**

**Toll-Free Children's Line (information): 1-866-869-0343**

**Website: [www.cnib.ca/en/bc-yukon/Default.aspx](http://www.cnib.ca/en/bc-yukon/Default.aspx)**

A non-profit organization that offers support and information for individuals with varying degrees of visual impairment. Programs for children and youth with vision loss and their families include Early Intervention Camps, Family Regional Workshops, Bowen Summer Camps, a CNIB Youth Group (ages 12-17), and a Parent Support Group.

**\* All ages \* Open referral \***

## Cerebral Palsy Association of BC (CPABC)

**801–409 Granville Street  
Vancouver V6C 1T2**

**Tel: 604-408-9484**

**Fax: 604-408-9489**

**Email: [info@bccerebralpalsy.com](mailto:info@bccerebralpalsy.com)**

**Website: [www.bccerebralpalsy.com](http://www.bccerebralpalsy.com)**

Provides information and advocacy for people with cerebral palsy as well as raising awareness about cerebral palsy in the community. Organizes Family Support and Information meetings, maintains an extensive lending library, and offers workshops and seminars among other services.

**\* All ages \* Open referral \* Sliding scale membership fee \***

## Children and Adults with Attention Deficit Disorders (CHADD)

**P.O. Box 74670  
Vancouver V6K 4P4**

**Tel: 604-222-4043**

**Email: [chaddvan@vcn.bc.ca](mailto:chaddvan@vcn.bc.ca)**

**National Website: [www.chaddcanada.org](http://www.chaddcanada.org)**

**British Columbia Webpage: [www.vcn.bc.ca/chaddvan/](http://www.vcn.bc.ca/chaddvan/)**

National non-profit parent-based organization formed to enhance the lives of individuals with attention deficit disorder (ADD) and their families. Holds support and information meetings and maintains a resource library.

**\* All ages \* Open referral \* Annual membership fee \***

## Community Care Facilities Licensing

**5<sup>th</sup> Floor–132 West Esplanade**

**North Vancouver V7M 1A2**

**Website: [www.vch.ca/environmental/licensing/licensing\\_services.htm](http://www.vch.ca/environmental/licensing/licensing_services.htm)**

**Email: [communitycare.licensing@vch.ca](mailto:communitycare.licensing@vch.ca)**

**Tel: 604-983-6787**

**Fax: 604-983-6883**

Provides services including the licensing and monitoring of child facilities and a complete list of licensed daycare, family child care, and preschool facilities on the North Shore.

## Community Living British Columbia (CLBC)

CLBC works with the Ministry of Children and Family Development to provide a range of services for children and youth with special needs and their families.

They provide services for children who

- Have been diagnosed with Autism Spectrum Disorder
- Are eligible for the At Home Program for children with severe disabilities
- Have a developmental disability

Eligibility criteria for programs may vary.

**Facilitator's Office (planning) – CONTACT FIRST**

**203–267 West Esplanade**

**North Vancouver V7M 1A5**

**Tel: 604-981-0110**

**Quality Service Office (Analysts)**

**210–2100 Lynn Valley Road**

**North Vancouver V7J 2A2**

**Tel: 604-981-0321**

**Fax: 604-987-9337**

**Email: [northvancouver@communitylivingbc.ca](mailto:northvancouver@communitylivingbc.ca)**

**Website: [www.communitylivingbc.ca](http://www.communitylivingbc.ca)**

## Deaf Children's Society of BC (DCS)

**200–7355 Canada Way**

**Burnaby V3N 4Z6**

**Tel: 604-525-6056**

**TTY: 604-525-9390**

**Fax: 604-525-7307**

**Email: [deafbc@deafchildren.bc.ca](mailto:deafbc@deafchildren.bc.ca)**

**Website: [www.deafchildren.bc.ca](http://www.deafchildren.bc.ca)**

Provides a family-centred approach in supporting deaf and hard of hearing children and their families, with the goal of enhancing the family's ability to advocate for opportunities to optimize their child's development. Operates a preschool (ages 3-5), a summer program, a speech and language program, and a lending library, as well as offering counselling and social events for parents and guardians.

**\* Ages 0 to 5 years \* Open referral \* Membership fee required to access library \***

## Down Syndrome Research Foundation (DSRF)

**1409 Sperling Avenue  
Burnaby V5B 4J8**

**Tel: 604-444-3773**

**Fax: 604-431-9248**

**Email directly through website**

**Website: [www.dsrf.org](http://www.dsrf.org)**

Based in BC, the DSRF offers a range of programs and services for individuals with Down Syndrome and their families. These include a Speech and Language “Chatter Camp” for children, a Summer School Program for teens and young adults, and a College Program to assist students with Down Syndrome to maintain their academic skills after graduation. They also have a resource library as well as a searchable online information guide about Down Syndrome.

**\* All ages \* Fees for programs \* Health clinics require physician referral \***

## Enquiry BC

**Tel: 604-660-2421**

**TDD: 604-775-0303**

**Email: [EnquiryBC@gov.bc.ca](mailto:EnquiryBC@gov.bc.ca)**

**Website: [www.lcs.gov.bc.ca/prgs/enquiry\\_bc.htm](http://www.lcs.gov.bc.ca/prgs/enquiry_bc.htm)**

A call centre that assists individuals by helping to identify which person or program a caller should speak to and providing the relevant contact information. Also assists in identifying what level of government is responsible for a program or service, and offers a toll-free transfer service for callers who would otherwise be charged for obtaining information from or conducting business with the provincial government.

## Family Network for Deaf Children (FNDC)

**P.O. Box 50075  
South Slope R.P.O.  
Burnaby V5J 5G3**

**Tel: 604-684-1860**

**TTY: 604-421-5271**

**Fax: 604-421-5273**

**Website: [www.fndc.ca](http://www.fndc.ca)**

A non-profit society that supports children who are deaf and hard of hearing and use sign language, as well as their families and communities. Provides workshops, videos, and info bulletins. Their Deaf Youth Today program offers social and recreational opportunities in a signing environment. Summer programs, including a family camp, and leadership training are offered during the school year.

**\* Fees for programs \* Membership may be waived based on financial considerations \***

## Family Services of the North Shore (FSNS)

**101–255 West 1<sup>st</sup> Street  
North Vancouver V7M 3G8**

**Tel: 604-988-5281**

**Fax: 604-988-3961**

**Email: [family@familyservices.bc.ca](mailto:family@familyservices.bc.ca)**

**Website: [www.familyservices.bc.ca](http://www.familyservices.bc.ca)**

A non-profit organization that offers counselling for a wide range of issues including anxiety, sexual abuse, eating disorders, and parenting struggles. Also offers innovative and informative parenting courses and a referral service to other resources for families that need assistance. The “I hope family centre” offers a family-drop in program that runs from September to June. Parents, grandparents, caregivers and their children under 5 years can join the group and meet others, have fun, and play in a supportive and stimulating environment.

**\* Includes all ages \* Open referral; Ministry of Children and Families referral necessary for some programs \* Sliding scale fees \* No fees for I hope family centre \***

## Family Support Institute (FSI)

**227 6<sup>th</sup> Street  
New Westminster V3L 3A5**

**Tel: 604-540-8374**

**Website: [www.familysupportbc.com](http://www.familysupportbc.com)**

A provincial organization that supports parents of children with disabilities by providing information, training, and networking opportunities. Workshops treat such subjects as advocacy, education, friendships, and transitions. Maintains a lending library.

**\* All ages \* Open referral \* Membership fee \* Fee for workshops \***

## FAS/E Support Network of BC

**108–17767 64<sup>th</sup> Avenue  
Surrey V3S 1Z2**

**Tel: 604-576-9911**

**Fax: 604-504-6685**

**Email: [info@fetalalcohol.com](mailto:info@fetalalcohol.com)**

**Website: [www.fetalalcohol.com](http://www.fetalalcohol.com)**

Provides support, information, and education for families, professionals, and the community regarding prevention and intervention issues relevant to alcohol-related birth defects, including fetal alcohol syndrome and other disabilities caused by drug use during pregnancy. Provides advocacy for the development of home, school, and community-based services to meet the needs of affected individuals, their families, and professionals working with them.

## Gateway Society – Services for Persons with Autism

**4807 Georgia Street  
Delta V4K 2T1**

**Tel: 604-946-0401  
Fax: 604-946-8429**

**Email: [Solutions@gatewaysociety.org](mailto:Solutions@gatewaysociety.org)  
Website: [www.gatewaysociety.org](http://www.gatewaysociety.org)**

A non-profit provincial agency that offers a range of residential and treatment services to children and adults with autism and Pervasive Developmental Disorders. Services include consultation, training, and behavioural support services for ages 6 to 19 as well as both short- and long-term residential care. The organization also maintains a library and therapeutic equipment.

**\* Referral through MCFD \***

## Lower Mainland Down Syndrome Society (LMDSS)

**201–13281 72nd Avenue  
Surrey V3W 2N5**

**Tel: 604-591-2722  
Fax: 604-591-2730**

**Email: [imdss@telus.net](mailto:imdss@telus.net)  
Website: [www.lmdss.com/](http://www.lmdss.com/)**

Non-profit society comprised of parents, professionals, and self-advocates concerned with issues facing people with Down Syndrome. Provides information, referrals, and new parent packages; organizes social family events and provides family support; and operates a youth group.

**\* All ages \* Open referral \* Membership fee \***

## Mainstream Association for Proactive Community Living (MAPCL)

**4664 Lougheed Highway  
Burnaby V5C 5T5**

**Tel: 604-299-4001 ext.243  
Fax: 604-299-0329**

**Email: [info@mapcl.org](mailto:info@mapcl.org)  
Website: [www.mapcl.org](http://www.mapcl.org)**

Provides a wide range of programs to support persons with physical and/or mental disabilities. Community Support Services programs include life skills, day support, a theatre troupe, and work experience opportunities. Their Family Care Network offers alternative supported living arrangements for individuals with disabilities.

**\* All ages \* Referral by MCFD \***

## Ministry of Children and Family Development (MCFD)

**Mailing address**

**PO Box 9770 Stn Prov Govt  
Victoria V8W 9S5**

**Tel: 604-660-4927**

**Email: [MCF.CorrespondenceManagement@gov.bc.ca](mailto:MCF.CorrespondenceManagement@gov.bc.ca)**

**Website: [www.gov.bc.ca/mcf/](http://www.gov.bc.ca/mcf/)**

The Ministry is a provincial government body that provides a wide range of services and programs to support the healthy development of children, youth, and families. Programs include, but are not limited to, early childhood development, services for children with special needs, and services for deaf and hard of hearing children and youth.

## Muscular Dystrophy Canada

**7<sup>th</sup> Floor–1401 West Broadway  
Vancouver V6H 1H6**

**Tel: 604-732-8799**

**Fax: 604-731-6127**

**E-mail: [infowest@mdac.ca](mailto:infowest@mdac.ca)**

**Web: [www.mdac.ca](http://www.mdac.ca)**

Funds research into muscular dystrophy and other neuromuscular disorders. Provides information and education, equipment, peer support, and referrals. Youth-to-adult transition planning and support are offered through the “Bridges to the Future” program.

**\* All ages \* Open referral \***

## North Shore Association for the Mentally Handicapped (NSAMH)

**1070 Roosevelt Crescent  
North Vancouver V7P 1M3**

**Tel: 604-984-9321**

**Fax: 604-984-9882**

**Email: [info@nsamh.org](mailto:info@nsamh.org)**

**Website: [www.nsamh.org](http://www.nsamh.org)**

A non-profit organization that assists individuals with a disability or developmental delay to reach their maximum potential. The NSAMH's Family Support program helps families face the challenges of raising a child with special needs. They operate North Shore ConneXions, a community-based drop-in centre that provides recreational and social opportunities to people with developmental disabilities. ConneXions programs include Friendship Circles for elementary-school children and the Avengers life skills program for youth.

**\* All ages \* Open referral \* Fees for some programs \* Membership fee \***

## North Shore Crisis Services Society

**154 West 3<sup>rd</sup> Street  
North Vancouver V7M 1E8**

**Tel: 604-987-1773 ext. 313**

**Fax: 604-987-1786**

**Women's 24-Hour Support Line: 604-987-3374**

**Email: [nscss@direct.ca](mailto:nscss@direct.ca)**

**Website: [www3.telus.net/nscss/](http://www3.telus.net/nscss/)**

Operates SAGE Transition House, a safe shelter for women experiencing abuse and their children, and a 24-hour support phone line. Also provides support services including advocacy and referrals.

**\* Open referral \* No charge for services \***

## North Shore Disability Resource Centre (NSDRC)

**3158 Mountain Highway  
North Vancouver V7K 2H5**

**Tel: 604-985-5371**

**Fax: 604-985-7594**

**TTY: 604-998-1503**

**Email: [nsdrc@nsdrc.org](mailto:nsdrc@nsdrc.org)**

**Website: [www.nsdrc.org](http://www.nsdrc.org)**

Provides a variety of programs and services for people with disabilities, including advocacy, one-to-one child care workers, summer recreation assistants, an Infant Development Program and a Teen and Pre-Teen social program. Also operates a shared living home for children with disabilities.

**\* All ages \* Community Living British Columbia referrals required for some programs \***

## North Shore Infant Development Program

**706 East 7<sup>th</sup> Street  
North Vancouver V7L 1S6**

**Tel: 604-986-1358**

**Fax: 604-986-1369**

This program is operated by the North Shore Disability Resource Centre. It provides information and support to parents of children who are experiencing delays in their development or who are at risk for developmental delay. Offers home visits, workshops, and opportunities to meet other parents, including a playgroup program.

**\* Ages 0 to 3 years \* Open referral \***

## North Shore Multicultural Society

**207–123 East 15<sup>th</sup> Street  
North Vancouver V7L 2P7**

**Tel: 604-988-2931  
Fax: 604-988-2960  
Email: [office@nsms.ca](mailto:office@nsms.ca)  
Website: [www.nsms.ca](http://www.nsms.ca)**

Society devoted to building a harmonious and inclusive community on the North Shore and helping immigrants and refugees integrate into Canadian life. Offers support groups, language classes, and diversity training to youth.

**\* Fees for certain programs \* Open referral \***

## North Shore Neighbourhood House

**225 East 2<sup>nd</sup> Street  
North Vancouver V7L 1C4**

**Tel: 604-987-8138  
Fax: 604-987-2107  
Website: [www.nsnh.bc.ca](http://www.nsnh.bc.ca)**

Provides a range of social, recreational, and child care services to residents on the North Shore. Programs include daycare, out-of-school care, and a “Teen Club” for 12-18 year-olds.

**\* Cost varies by program \***

## Office of the Ombudsman

**By mail:  
Box 9039 Stn Prv Govt  
Victoria V8W 9A5**

**Toll free: 1-800-567-3247  
Fax: 250-387-0198  
Website: [www.ombudsman.bc.ca](http://www.ombudsman.bc.ca)**

The office of the Ombudsman is an agency independent of the government that conducts impartial investigations into complaints of government administrative unfairness. Complaints may include delay, rudeness, negligence, arbitrariness, oppressive behaviour, and unlawfulness.

## Parent Support Services of BC

**201–1155 West Pender Street  
Vancouver V6E 2P4**

**Tel: 604-669-1616  
Fax: 604-669-1636  
Email: [office@parentsupportbc.ca](mailto:office@parentsupportbc.ca)  
Website: [www.parentsupportbc.ca](http://www.parentsupportbc.ca)**

A volunteer-based society dedicated to preventing child abuse and encouraging healthy parent-child relationships. Provides information and support for parents through Parent Support Circles, Aboriginal Parent Support Circles, and Grandparents Raising Grandchildren Support Circles.

**\* Membership fee for Parent Support Circles \***

## Planned Lifetime Advocacy Network (PLAN)

**260–3665 Kingsway  
Vancouver V5R 5W2**

**Tel: 604-439-9566  
Fax: 604-439-7001  
Email: [inquiries@plan.ca](mailto:inquiries@plan.ca)  
Website: [www.plan.ca](http://www.plan.ca)**

A non-profit organization created by and for families who have a family member with a disability, PLAN focuses on financial and other aspects of planning for the future to ensure the security and quality of life of the individual with a disability. Offers individual consultations as well as group workshops on will and estate planning; also provides information and guidance regarding the transition to adulthood.

**\* Open referral \* Fee for some services \***

## Representative for Children and Youth

**Tel: 250-356-6710  
Toll free: 1-800-476-3933  
Email: [rcy@rcybc.ca](mailto:rcy@rcybc.ca)  
Website: [www.gov.bc.ca/cyo/](http://www.gov.bc.ca/cyo/)**

A provincial government agency that improves services and outcomes for children and youth through advocacy, accountability, and review. Supports self-advocacy by providing information and guidance; in some cases connects individuals with advocates in their community; and in some cases advocates directly on behalf of an individual.

**\* Ages 0-19 \***

## Society for Children and Youth of BC (SCY)

**1409 Sperling Avenue  
Burnaby BC V5B 4J8**

**Tel: 604-433-4180  
Fax: 604-433-9611  
Email: [info@scyofbc.org](mailto:info@scyofbc.org)  
Website: [www.scyofbc.org](http://www.scyofbc.org)**

SCY is dedicated to improving the well-being of all children and youth in British Columbia by providing a forum for interdisciplinary exchange and action. Facilitates increased public understanding of the needs of young people through information, resource materials and practical tools on a wide range of topics including: children's rights, creating child and youth friendly physical and social environments, youth justice, play and recreation, child abuse education and prevention, and community involvement.

**\* All ages \* Open referral \* Membership fee \***

## Society of Special Needs Adoptive Parents (SNAP)

**445-5525 West Boulevard  
Vancouver V6M 3W6**

**Tel: 604-687-3114  
Fax: 604-687-3364  
Email: [info@snap.bc.ca](mailto:info@snap.bc.ca)  
Website: [www.snap.bc.ca](http://www.snap.bc.ca)**

SNAP was formed by and for parents of children with special needs, especially adoptive children. The society provides information and referral services, one-to-one support to families through their Resource Parent Network, educational workshops and conferences, and an extensive resource library.

**\* All ages \* Open referral \* Membership fee \***

## Spina Bifida and Hydrocephalus Association of BC (SBHABC)

**4480 Oak Street  
Vancouver V6H 3V4**

**Tel: 604-878-7000  
Fax: 604-677-6608  
Email: [info@sbhabc.org](mailto:info@sbhabc.org)  
Website: [www.sbhabc.org](http://www.sbhabc.org)**

Provides information on spina bifida and hydrocephalus to those directly or indirectly affected by it. Provides support to parents and information on equipment and services available. Also has an information library.

**\* All ages \* Open referral \* Membership fee \***

## Telus Relay Service (TRS)

**Toll free Voice to TTY: 1-800-855-0511  
TTY to Voice: Dial 711  
TTY to TTY Operator assistance: 1-800-855-1155**

Telus Relay Service helps persons who are deaf, hard of hearing, or experience difficulty with speech and who use a TTY (Teletypewriter) to have telephone conversations with people using a standard telephone.

**\* There is no charge for using the Relay Service to place local calls \* Long Distance calls are billed at a reduced rate \***

## Westcoast Family Resources Society

**304–1200 Lynn Valley Road  
North Vancouver V7J 2A2**

**Tel: 604-985-2202**

**Fax: 604-985-3742**

**Email: [nshore.fpp@westcoastfamily.org](mailto:nshore.fpp@westcoastfamily.org)**

**Website: [www.westcoastfamily.org](http://www.westcoastfamily.org)**

Part of the North Shore Youth and Family Services, the Westcoast Family Resources Society is funded by the Ministry of Child and Family Development. It offers community-based programs to children and families experiencing difficulties, and to individuals wanting to improve their parenting skills. Addresses issues including abuse and trauma, mental and physical health, poverty, and self esteem, with attention to the cultural background and linguistic needs of clients.

**\* Ages 0 to 19 years \* MCFD referral required for some programs \* No fees \***

## Western Society for Children

**102–93 Sixth Street  
New Westminster V3L 2Z8**

**Tel: 604-515-0810**

**Fax: 604-515-0870**

**E-mail: [info@wsforchildren.org](mailto:info@wsforchildren.org)**

**Website: [www.wsforchildren.org](http://www.wsforchildren.org)**

A non-profit society that works to enhance the lives of children with disabilities, specifically those who do not qualify for government services. Offers advocacy, access to specialized equipment, one-on-one tutoring, and a resource library.

**\* Ages 0 to 18 years \* Open referral \* Membership fee \***

# **TAX PROGRAMS AND FINANCIAL SUPPORT**

## **At Home Program**

**Community Living British Columbia (CLBC)**

**210–1200 Lynn Valley Road**

**North Vancouver V7J 2A2**

**Tel: 604-981-0321**

**Fax: 604-987-9337**

**Email: [MCF.AtHome@gov.bc.ca](mailto:MCF.AtHome@gov.bc.ca)**

**Website: [www.mcf.gov.bc.ca/at\\_home/](http://www.mcf.gov.bc.ca/at_home/)**

The At Home Program is designed to provide financial assistance to parents who care for a child with severe disabilities at home. Benefits may include respite and/or medical costs. See website for eligibility requirements and an online application.

**\* Ages 0 to 17 (medical benefits) or 0 to 18 (respite benefits) \* Open referral \***

## **BC Lions Society**

**3981 Oak Street**

**Vancouver V6H 4H5**

**Tel: 604-736-3476**

**Fax: 604-736-3495**

**Email: [info@lionsbc.ca](mailto:info@lionsbc.ca)**

**Website: [www.lionsbc.ca](http://www.lionsbc.ca)**

Provides financial assistance to families of children with disabilities through their Patient Care Grants program. Funding may be used toward therapeutic equipment and prosthetics as well as transportation to and accommodation at Easter Seal House.

**\* Ages 0 to 18 years \* Open referral \***

## **Canada Mortgage and Housing Corporation – Residential Rehabilitation Assistance Program for Persons with Disabilities (RRAP – Disabilities)**

**200–1111 West Georgia Street**

**Vancouver V6E 4S4**

**Tel: 604-731-5733**

**Fax: 604-737-4139**

**TTY: 1-800-309-3388**

**Info contact for reno programs: 1-800-639-3938**

**Website: [www.cmhc.ca](http://www.cmhc.ca)**

Offers financial assistance, in the form of forgivable loans, to eligible homeowners to repair or modify their dwellings for access by low-income individuals with disabilities. Assistance varies with household income and the cost of accessibility modifications.

**\* All ages \* Open referral \***

## Canada Revenue Agency (Tax Deductions)

**1166 West Pender Street  
Vancouver V6E 3H8**

**Toll free: 1-800-959-8281**

**TTY: 1-800-665-0354**

**Fax: 604-689-7536**

**Website: [www.ccra-adrc.gc.ca](http://www.ccra-adrc.gc.ca)**

The website listed above provides extensive information about tax deductions and credits which may be claimed by eligible persons with disabilities or their caregivers, including child care expenses, excise taxes (refund of part of federal excise tax on gasoline), the Child Disability Benefit, and the Refundable medical expense supplement. A guide called Medical and Disability-Related Information may be downloaded from [www.ccra-adrc.gc.ca/formspubs/](http://www.ccra-adrc.gc.ca/formspubs/).

## ICBC Autoplan Insurance Disability Discount

**Website: [www.icbc.com/insurance/insura\\_savemo\\_disabl.asp](http://www.icbc.com/insurance/insura_savemo_disabl.asp)**

A driver who is 16 or older, owns or leases a vehicle, and is a person with certain disabilities, may qualify for a 25% discount on her or his Basic Autoplan. See the ICBC website for details on how to apply.

**\* Ages 16 to adult \* Visit website for information on disabilities eligible for program \***

## Ministry of Provincial Revenue (BC Home Owner Grant)

**Toll free: 1-888-355-2700**

**Email: [hogadmin@gov.bc.ca](mailto:hogadmin@gov.bc.ca)**

**Website: [www.rev.gov.bc.ca/hog/physical.htm](http://www.rev.gov.bc.ca/hog/physical.htm)**

A property owner who is the spouse or relative of a person with a permanent disability who resides in their home may be eligible for a home owner grant of up to \$275 annually. Funding is to be used toward structural home modifications necessary to accommodate an individual with limited mobility.

**\* Property owners 19 years and older \* See website for application process \***



# **THERAPIES AND SPECIALIZED SERVICES**

## **ART THERAPY**

British Columbia Art Therapy Association (BCATA)

**101–1001 West Broadway, Dept 123  
Vancouver V6H 4E4**

**Tel: 604-878-6393  
Email: [info@bcarttherapy.com](mailto:info@bcarttherapy.com)  
Website: [www.bcarttherapy.com](http://www.bcarttherapy.com)**

Provides an online directory of art therapists, as well as therapist referrals.

Vancouver Art Therapy Institute (VATI)

**350–1425 Marine Drive  
West Vancouver V7T 1B9**

**Tel: 604-926-9381  
Fax: 604-926-5728  
Email: [vatimail@telus.net](mailto:vatimail@telus.net)  
Website: [www.vati.bc.ca](http://www.vati.bc.ca)**

Provides referrals to art therapists.

## **AUDIOLOGY AND SPEECH THERAPY**

British Columbia Association of Speech/Language Pathologists and Audiologists

**402–1755 West Broadway  
Vancouver V6J 4S5**

**Tel: 604-420-2222  
Fax: 604-736-5606  
Email: [bcaslpa@telus.net](mailto:bcaslpa@telus.net)  
Website: [www.bcaslpa.bc.ca/](http://www.bcaslpa.bc.ca/)**

A professional association with a website that provides an online listing of speech/language pathologists and audiologists available to the public.

BC Centre for Ability

**2805 Kingsway  
Vancouver V5R 5H9**

**Tel: 604-451-5511  
Fax: 604-451-5651  
Email: [home@centreforability.bc.ca](mailto:home@centreforability.bc.ca)  
Website: [www.centreforability.bc.ca](http://www.centreforability.bc.ca)**

The BC Centre for Ability's Early Intervention Therapy Program (EITP) offers professional assistance from occupational therapists, physiotherapists, speech/language therapists, and social workers.

**\* Ages 0 to school entry \* Referral by physician and parent \* No fee \***

## Vancouver Coastal Health

**5<sup>th</sup> Floor–132 West Esplanade  
North Vancouver V7M 1A2**

**Tel: 604-983-6876  
Fax: 604-983-6839  
Website: [www.nscg.ca](http://www.nscg.ca)**

Provides assessment, consultation, and therapy. Children are seen at the Community Health Care Centre, at home, or at other community locations. Therapists work with families and other professionals.

**\* Ages 0 to 5 years \* Open referral \* No fees \***

## **AUTISM**

For information about Ministry of Children and Family Development (MCFD) funding, therapies and services for autism, check the following website or contact the Ministry of Children and Family Development office.

**Tel: 604-981-0321  
Website: [www.mcf.gov.bc.ca/autism/](http://www.mcf.gov.bc.ca/autism/)**

## **BEHAVIOUR MANAGEMENT**

### CBI Consultants

**204–3970 Hastings Street  
Burnaby V5C 6C1**

**Tel: 604-320-1960  
Fax: 604-320-1961  
Email: [info@cbiconsultants.com](mailto:info@cbiconsultants.com)  
Website: [www.cbiconsultants.com](http://www.cbiconsultants.com)**

Private consulting group that provides communication, behavioural, and instructional supports to children and adults with disabilities, including autism spectrum disorder. Also offers training workshops and courses.

**\* All ages \* Referral through CLBC, MCFD, Ministry of Health or Education; also contracts privately \* Fee for training and workshops \***

### Vancouver Coastal Health - Child and Adolescent Program

**Central Community Health Centre  
5<sup>th</sup> Floor–132 West Esplanade  
North Vancouver V7M 1A2**

**Tel: 604-983-6719  
Fax: 604-983-6705  
Website: [www.nscg.ca/](http://www.nscg.ca/)**

This program provides psychological and psychiatric assessment and treatment services to children with behavioural, social, or emotional difficulties. Referring problems include behavioural issues, ADHD, autism spectrum disorders, anxiety, depression, and other mental health issues.

**\* Ages 0 to 19 years \* Open referral \***

## **MUSIC THERAPY**

Music Therapy Association of British Columbia (MTABC)

**Capilano College**  
**2055 Purcell Way**  
**North Vancouver V7J 3H5**

**Tel: 604-924-0046**  
**Fax: 604-983-7559**  
**Email: [info@mtabc.com](mailto:info@mtabc.com)**  
**Website: [www.mtabc.com](http://www.mtabc.com)**

Provides an online list of qualified music therapists and their areas of expertise.

## **OCCUPATIONAL THERAPY**

BC Centre for Ability

**2805 Kingsway**  
**Vancouver V5R 5H9**

**Tel: 604-451-5511**  
**Fax: 604-451-5651**  
**Email: [home@centreforability.bc.ca](mailto:home@centreforability.bc.ca)**  
**Website: [www.centreforability.bc.ca](http://www.centreforability.bc.ca)**

The BC Centre for Ability's Early Intervention Therapy Program (EITP) offers professional assistance from occupational therapists, physiotherapists, speech/language therapists, and social workers.

**\* Ages 0 to school entry \* Referral by physician and parent \* No fee \***

BC Society of Occupational Therapists

**402-1755 West Broadway**  
**Vancouver V6J 4S5**

**Tel: 604-736-5645**  
**Fax: 604-736-5606**  
**Email: [info@bcsot.org](mailto:info@bcsot.org)**  
**Website: [www.bcsot.org/](http://www.bcsot.org/)**

A professional association with a website that offers an online directory of Occupational Therapists in BC.

## PHYSIOTHERAPY

### BC Centre for Ability

**2805 Kingsway  
Vancouver V5R 5H9**

**Tel: 604-451-5511**

**Fax: 604-451-5651**

**Email: [home@centreforability.bc.ca](mailto:home@centreforability.bc.ca)**

**Website: [www.centreforability.bc.ca](http://www.centreforability.bc.ca)**

The BC Centre for Ability's Early Intervention Therapy Program (EITP) offers professional assistance from occupational therapists, physiotherapists, speech/language therapists, and social workers.

**\* Ages 0 to school entry \* Referral by physician and parent \* No fee \***

### Physiotherapy Association of British Columbia (PABC)

**402-1755 West Broadway  
Vancouver V6J 4S5**

**Tel: 604-736-5130**

**Fax: 604-736-5606**

**Email: [pabc@bcphysio.org](mailto:pabc@bcphysio.org)**

**Website: [www.bcphysio.org](http://www.bcphysio.org)**

Professional association whose website provides a searchable online list of registered physiotherapists.

### Vancouver Coastal Health

**990-22<sup>nd</sup> Street  
West Vancouver V7V 4C2 (mailing address)**

**Tel: 604-904-6200**

**Fax: 604-904-6262**

**Website: [www.vch.ca](http://www.vch.ca)**

#### **Early Interventions Physiotherapy**

**(Ages 0 to school entry)**

**Tel: 604-984-2596**

Assessment, consultation, and therapy services are available in the home, preschool, daycare, or other community settings. Physiotherapists collaborate closely with other community professionals.

#### **School-aged Physiotherapy**

**(School entry to 19 years)**

**Tel: 604-904-6193**

Consultation services for designated school-aged children and youth with disabilities.

**\* Open Referral \* No fee for services \***

## TRANSPORTATION

### Air Canada

**Toll free: 1-888-247-2262**

**TTY: 1-800-361-8071**

**Website: [www.aircanada.com/en/travelinfo/before/specialneeds.html](http://www.aircanada.com/en/travelinfo/before/specialneeds.html)**

Offers reduced fares within North America for attendants who accompany and care for a person with disabilities during travel on an Air Canada flight. Also provides a number of special services for people with disabilities who may require extra support. See website for details.

### BC Ferry Corporation

**1112 Fort Street**

**Victoria V8V 4V2**

**Toll free: 1-888-223-3779**

**Ticketing Dept. Fax (applications): 250-381-5452**

**Website: [www.bcferries.bc.ca](http://www.bcferries.bc.ca)**

Offers reduced fares for BC residents who have a permanent disability and have a BC Ferries Disabled Status ID card. The ID card must be presented upon arrival at ferry terminal. Also permits one travelling companion to travel at reduced rate. Application form available online; requires physician verification of severity of disability. BC Ferries also offers services such as special vehicle loading and discounts for specially equipped vehicles.

### Access To Travel (Government of Canada website)

**Website: [www.accesstotravel.gc.ca/main-e.asp](http://www.accesstotravel.gc.ca/main-e.asp)**

This government-operated website provides comprehensive information on accessible transportation and travel services to persons with disabilities. The site includes information on bus, rail, air, and ferry transportation between cities, as well as local ground transportation within cities. Also includes information on government programs and policies and links to other accessible transportation sites.

The website was developed in partnership between Transport Canada, provincial governments, and non-profit organizations.

## Greyhound Canada

**Pacific Central Station  
1150 Station Street  
Vancouver V6A 4C7**

**Tel: 604-661-8747**

**Website: [www.greyhound.ca](http://www.greyhound.ca)**

**Toll-Free Phone for People who are Hearing Impaired: 1-800-397-7870**

Offers accessible bus travel to people with disabilities who have a valid Disability Travel Card issued by the C.N.I.B. or the Easter Seals/March of Dimes National Council or its designated affiliates. Some individuals may be eligible for reduced fares. Visit [www.greyhound.ca/en/travel\\_information/special\\_needs.shtml](http://www.greyhound.ca/en/travel_information/special_needs.shtml) for details.

## Social Planning and Research Council (SPARC) Parking Permit Program

**201–221 East 10<sup>th</sup> Avenue  
Vancouver V5T 4V3**

**Tel: 604-718-7744**

**Fax: 604-736-8697**

**Email: [permits@sparc.bc.ca](mailto:permits@sparc.bc.ca)**

**Website: [www.sparc.bc.ca](http://www.sparc.bc.ca)**

Issues parking permits to enable people with disabilities to legally park in designated zones throughout BC. Applications may be downloaded from the SPARC website. Proof of disability must be provided by a physician.

## TransLink (Public Transit System Operator)

**1600–4720 Kingsway  
Burnaby V5H 4N2**

**Customer Information: 604-953-3333**

**Website: [www.translink.bc.ca](http://www.translink.bc.ca)**

**Customer Relations Email: [custrel@translink.bc.ca](mailto:custrel@translink.bc.ca)**

Offers accessible public transit to people with disabilities. SkyTrain rapid transit cars, SeaBus passenger ferries, West Coast Express commuter railcars, B-line buses, and Community Shuttle minibuses are all fully accessible. Most other buses have either low-floor access or are equipped with lifts.

## **HandyCard**

**Tel: 604-453-4634**

Residents of the Greater Vancouver Regional District who are unable to use conventional transit without assistance due to a physical or cognitive disability may apply for the HandyCard. Cardholders are entitled to concession fares on transit buses, SkyTrain, SeaBus, West Vancouver Transit, and West Coast Express. One escort traveling with a cardholder may travel free. The HandyCard is also valid identification for the TaxiSavers program. An application for a HandyCard can be downloaded from the TransLink website at [www.translink.bc.ca/Transportation\\_Services/Accessibility/HandyCard\\_TaxiSaver.asp](http://www.translink.bc.ca/Transportation_Services/Accessibility/HandyCard_TaxiSaver.asp).

## **HandyDART Bus Service**

**North Vancouver Tel: 604-980-3691**

Provides door-to-door public shared transit service for people with disabilities who cannot use public transit without assistance. The application form for persons wanting to register for this program may be downloaded from the web page [www.translink.bc.ca/Transportation\\_Services/Accessibility/handydart.asp](http://www.translink.bc.ca/Transportation_Services/Accessibility/handydart.asp). The same web page provides booking and service details.

## **TaxiSavers**

**Tel: 604-980-3691**

HandyCard holders may purchase TaxiSavers coupons through their local HandyDART Office. These coupons can be used to pay for taxi rides. Please call to confirm the price per book of coupons, as fare increases may affect pricing. Users may purchase a maximum of two books of TaxiSavers per month.

## **Bus**

**Tel: 604-953-3333**

Each accessible bus can carry two wheelchairs or scooters. Not all buses and/or stops may be accessible therefore passengers must refer to the published or online schedules for this information. People who need assistance boarding or exiting the bus must be accompanied by an attendant.

## **SeaBus**

**Tel: 604-953-3333**

SeaBus terminals and vessels are wheelchair/scooter accessible. Individuals who require special assistance to negotiate the terminal ramps or enter/exit the SeaBus must be accompanied by an attendant.

## **SkyTrain**

**Tel: 604-953-3333**

All SkyTrain stations except Columbia are equipped with elevators. Please see TransLink website for information about free shuttle services that do not have elevator service to deliver passengers to bus stops.

## **WestCoast Express**

**Tel: 604-683-7245**

This commuter rail service between Mission and Vancouver is fully accessible to people with disabilities. Each railcar has two wheelchair spaces and an accessible boarding ramp. HandyPass holders are entitled to concession fares.

## **VIA Rail – Pacific Central Station**

**1150 Station Street  
Vancouver V6A 4C7**

**Toll free: 1-888-842-7245**

**TTY: 1-800-268-9503**

**Email: [customer\\_relations@viarail.ca](mailto:customer_relations@viarail.ca)**

**Website: [www.viarail.ca/planner/en\\_plan\\_beso\\_accو.html](http://www.viarail.ca/planner/en_plan_beso_accو.html)**

The VIA Rail website provides information on the types of special needs they can accommodate, and the accessibility of their facilities. If a person with an eligible disability is traveling with an escort who is taking care of their needs, the escort may travel in the same class of service free of charge. In such cases proof of disability must be provided – see website for details.

## **MISCELLANEOUS**

### **Canadian Abilities Foundation (CAF)**

**Website: [www.enablelink.org](http://www.enablelink.org)**

Provides information, inspiration & opportunity for people with disabilities. Home of EnableLink, a comprehensive Directory of Disability Organizations in Canada. Youth with disabilities may be interested in ordering a publication on the transition to living independently or reading an article on sexual development for teens with disabilities and a list of associated resource materials.

### **Disability is Natural**

**BraveHeart Press  
PO Box 7245  
Woodland Park, CO 80863**

**Toll-free: 1-866-948-2222**

**Fax: 1-719-687-8114**

**Website: [www.disabilityisnatural.com](http://www.disabilityisnatural.com)**

A website dedicated to encouraging new ways of thinking and talking about disability and to helping create a society that values and includes all people. Provides online articles and an email newsletter. Viewers may order a book or DVD version of the publication *Disability is Natural: Revolutionary Common Sense for Raising Successful Children with Disabilities*.

## Griefworks BC Support Centre

**4500 Oak St. Room E405  
Vancouver V6H 3N1**

**Tel: 604-875-2741  
Email: [person@griefworks.com](mailto:person@griefworks.com)  
Website: [www.griefworksbc.com](http://www.griefworksbc.com)**

Provides families with access to loss and grief information and support.  
Established through a partnership between BC's Children's and Women's  
Hospitals and Canuck Place Children's Hospice.

## North Shore Community Resources (Legal Advocate)

**Capilano Mall  
201-935 Marine Drive  
North Vancouver V7P 1S3**

**Tel: 604-985-7138  
Fax: 604-985-0645  
Website: [www.nscr.bc.ca](http://www.nscr.bc.ca)**

A full-time legal advocate at the North Shore Community Resources office provides legal information, support, referrals, and advocacy on family law issues as well as residential tenancy issues, income assistance issues, and general legal matters.

## Persons with Disabilities Online (website)

**Website: [www.pwd-online.ca](http://www.pwd-online.ca)**

A Government of Canada site where persons with disabilities, their family members, caregivers, and service providers can access a wide range of information on disability-related programs and services in Canada.

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