

North Shore Disability Resource Centre  
**Strategic Plan 2009 - 2012**

*This strategic plan has been developed by the NSDRC senior management team, based on a Board and management planning session in May, 2009. It was accepted by the Board on June 15, 2009*

**Strategic Directions and Key Priorities**

**1. Sustain and expand current services to current clients**

**1.1 Expand the information, referral, and advocacy service**

- The NSDRC is seen as the first choice on the North Shore for people with a disability and their families seeking information, referral, and advocacy supports

**1.2 Expand residential services to clients with complex care needs based on a new agreement with Vancouver Coastal Health**

- The NSDRC continues to be an important partner in the provision of North Shore based services to people with complex care requirements, either as a service provider or as a strong advocate

**2. Create and implement new initiatives**

**2.1 Buy apartment units in the private housing market to expand independent living options**

- NSDRC provides and operates a range of housing options for people with disabilities including independent living opportunities

**2.2 Develop and implement a community-wide plan to support the transitions of persons with disabilities leaving high school**

- NSDRC is seen to be the first choice for providing transition planning and supports for young people with disabilities leaving high school

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**3. Sustain and enhance organizational innovations, quality, sustainability, and robustness**

- The NSDRC is seen to be innovative, sustainable and robust. These conditions contribute to the pursuit of excellence within the Association and within the community.

**3.1 Become more inclusive, and develop outreach approaches to Aboriginal people and different cultural communities**

**3.2 Establish an annual planning process that sets targets and actions related to the strategic directions, and embeds these in the annual budget**

**3.3 Establish an internal benchmark system for quarterly reporting to the Board and key stakeholders**

**3.4 Develop and implement an aggressive community fund raising plan through the Foundation**

**4 Research and prepare for new longer term initiatives**

**4.1 Develop a plan to move into employment and self employment creation and support services**

- Individuals with a disability who seek employment, self employment or voluntary opportunities are able to do so

**4.2 Develop alternative housing options to counter CLBC's shift to home sharing**

- Innovative approaches are developed to provide housing options for people with disabilities